

## Right of withdrawal for vouchers

You have the right to cancel this contract within fourteen days without giving any reason.

The cancellation period for a purchase contract for a voucher is fourteen days from the day on which you took possession of the voucher.

In order to exercise your right of withdrawal, you must inform us, e-hoi AG, Bahnhofstrasse 2, 9100 Herisau, e-mail: [info@e-hoi.ch](mailto:info@e-hoi.ch) by means of a clear declaration (e.g. a letter sent to us by post or by e-mail) of your decision to withdraw from this contract. You can use the attached form for this purpose, but this is not mandatory.

In order to comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

The right of withdrawal does not apply to the following contracts: You do not have a right of cancellation for travel contracts (§ 312 g para. 2 no. 9 BGB). Instead, our GCS apply at <http://www.e-hoi.ch/kreuzfahrt-service/agb.html>.

The right of cancellation is excluded for vouchers which have already been used to book a trip within the fourteen-day cancellation period.

**Sample cancellation form**

If you wish to cancel this contract, please complete and return this form.

1. to e-hoi AG, Bahnhofstrasse 2, 9100 Herisau or by email to [info@e-hoi.ch](mailto:info@e-hoi.ch).
2. I (\*) / we (\*) hereby revoke the contract concluded by me/us (\*) for the purchase of the voucher:

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(details of voucher – amount, invoice number)

3. voucher ordered on:

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(date)

4. Voucher received on:

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(date)

5. (name, address of consumer)

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6. \_\_\_\_\_

Date and signature of the consumer

(\*) strike out where inapplicable